

Leonardo D'Urso

Leonardo D'Urso is the CEO and Co-Founder of the ADR Center and is based in Rome. During the past several years, his principal focus has been to lead and manage the growth of the ADR Center and the opening of 18 Resolution Centers in Italy. Mr. D'Urso is accomplished at mediating complex commercial disputes, creating and managing Conflict Management Systems (CMS), and managing business negotiations.

Since 1998, he has been lecturing on Negotiation Techniques and Alternative Dispute Resolution at a number of universities and multinational corporations. He was Team Leader of a project (within the EC-funded "Civil Justice 2007-2013" programme) that produced a video in 23 languages on cross-border commercial and civil mediation. Recently, he was involved in the administration and project management of the ADR Center endeavor "The Cost of Non ADR: Surveying and Showing the Actual Costs of Intra-Community Commercial Litigation."

Mr. D'Urso has also worked as a consultant and coach in several multi-party business negotiations, and as a trainer in Negotiation and ADR techniques at various Italian chambers of commerce, public institutions, and private businesses.

Mr. D'Urso holds a Degree in Economics ('Laurea in Economia – '91), *maxima cum laude*, from the University of Catania (Italy) and a Master of Business Administration in International Management (MBA) from Thunderbird School of Management in Phoenix, Arizona (USA). He can be reached at leonardo.durso@adrcenter.com.